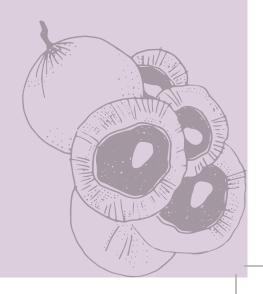
[comfort zone]

REMEDY

soothing fortifying defense

SYSTEM DOSSIER



SENSITIVITY: A WIDESPREAD AND GROWING CONCERN

The skin's delicate interface between the internal and external worlds makes it particularly susceptible to both internal and external stressors. Approximately 50% of the population claims to have characteristics of sensitive skin and while this number varies, it appears to be growing worldwide.

Sensitive skin is a syndrome in which a person experiences unpleasant sensations (stinging, burning, redness, pain, itching, and tingling sensations) in response to things that do not normally provoke such sensations such as wind, cosmetics and skin treatments, low humidity and even water. However, stress, over-exfoliation, incorrect product usage and urban pollution can sensitize even healthy skins.

Usually sensitive or inflamed skin is easily recognized as it typically appears red and warm to the touch, however often these sensations are felt without any visible signs of redness or irritation, so it is key to carefully assess the level of skin sensitivity before performing any treatment and to ask the client how they feel during all steps of the treatment to avoid oversensitizing the skin.

IMPAIRED BARRIER FUNCTION

Sensitive skin is associated with an impaired barrier function. This can lead to a vicious cycle in which the impaired barrier makes the skin more susceptible to the penetration of irritants and allergens, thus triggering an inflammatory condition. Emotional stress has also been shown to diminish barrier recovery, delaying skin's healing during times of stress. During periods of sudden or chronic sensitivity, the epidermal barrier must be protected and reinforced to avoid excessive transepidermal water loss (TEWL) or penetration of irritants and pathogens that cause inflammation.

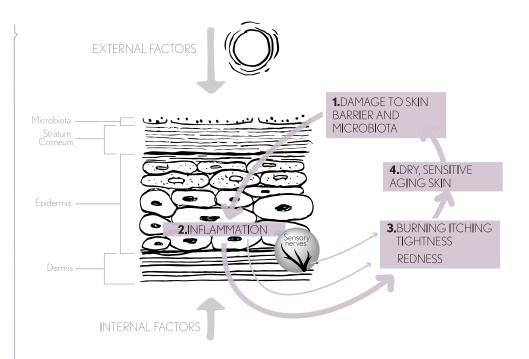
NEUROGENIC INFLAMMATION

Besides irritation caused by external factors, inflammation can also be triggered by internal factors. Scientific data suggests that hypersensitive reaction is closely related to the function of nerve fibers in the epidermis. Due to the multitude of nerves in the skin, external stimuli such as UV, pH alterations and changes in temperature are perceived more intensely and with a consequential increase in skin reactivity. In the same way, the emotional state can stimulate the peripheral nerves and release chemical mediators which induce inflammation with consequent redness, itching and heightened sensitivity. This type of inflammation is defined as neurogenic.

MICROBIOTA: A SHARED ENVIRONMENT

While we may think of our barrier as uniquely ours, it is in fact a shared environment. Our skin is home to a diverse ecosystem, including various microorganisms. About 1 million bacteria per square centimeter reside on the skin's surface. This community of microorganisms which lives inside and at the surface of our bodies is called microbiota. The skin's microbiota plays an essential role in our adaptive immunity, meaning that maintaining a beneficial bacterial balance will help protect our skin from harmful bacteria that trigger inflammation. Probiotics are the beneficial bacteria that promote health, such as lactobacillus found in yogurt. Prebiotics are the good bacteria's nutritional sources which preserve the microbiota, thereby protecting its defense mechanisms.

In the beauty salon or spa, estheticians can recommend the use of products which have the function of promoting skin barrier integrity and the subsequent equilibrium of the microbiota. In this way, the constant use of these types of products will strengthen the skin, reducing cutaneous reactivity.



REMEDY: SOOTHING FORTIFYING DEFENSE

Introducing REMEDY, [comfort zone]'s professional and homecare solution to soothe and fortify sensitive and sensitized skins, targeting all the effects of excess inflammation. REMEDY's exclusive approach leverages the power of a prebiotic to promote skin health and to provide extra defense, natural botanical extracts to curb inflammation, blended with precious Marula Oil to repair the skin barrier. Redness is visibly reduced, a sensation of relief is immediately provided, the skin is stronger and more resilient to prevent future inflammation.

The new REMEDY is extremely gentle on the skin and on the environment, following our formulation philosophy SCIENCE-BASED CONSCIOUS FORMULAS $^{\text{TM}}$. It is free from silicones, parabens, mineral oils, added fragrances and surfactants. The products contain up to 98% of natural-origin ingredients, and have been dermatologically tested on sensitive skins.

ACTIVE INGREDIENTS

SOOTHING: MARVEL OF PERU AND MEXICAN HYSSOP BOTANICAL EXTRACTS

We need inflammation to combat infections to aid in tissue repair. But chronic inflammation—a perpetual alarm bell—breaks down cellular communication and function. Botanical extracts from the Mexican Hyssop plant, colloquially used for hypertension, contain flavonoids with anti-inflammatory activity to alleviate redness, vasodilation and skin temperature. This extract comes from fair trade cultivations in Mexico.

Extracts from another plant, Marvel of Peru, also aid in reducing uncomfortable sensations by modulating neurogenic inflammation signals.

FORTIFYING: MARULA OIL

Reinforcing the barrier is key to preventing further inflammation to the skin, Marula Oil, rich in oleic and other fatty acids, provides a biomimetic lipid profile to further protect the epidermal barrier and prevent TEWL.

DEFENSIVE: PREBIOTIC Alpha-Glucan Oligosaccharide is a prebiotic derived from a sugar molecule that helps to stabilize the ecosystem of skin during periods of stress or exposure to external aggressors, thus making it more resilient and keeping it in good health.

SCIENCE-BASED CONSCIOUS FORMULASTM

Since skincare products feed and nourish the skin, we are extremely rigorous about what we put into our formulas. We select the finest natural-origin ingredients and oils, the most advanced high-tech molecules and carrier systems. Every ingredient is consciously chosen to guarantee the maximum efficacy, safety and sensoriality of our products. Silicones have been substituted with natural oils and butters, which provide silkiness, softness and "real active beauty" for the skin. Our products are made in Italy with electricity from renewable resources. The packaging is entirely recyclable and has been produced with as minimal impact on the environment as possible, reducing the use of superfluous raw materials and components.







HOME CARE

REMEDY home care is composed of a cream to oil cleanser, a spray toner, a redness-control soothing serum, a soothing hydrating cream and a soothing nourishing barrier cream. A simple daily routine in a few steps, so that the skin is not stressed with too many products, and with specific textures that respect the natural skin structure and that do not occlude the pores.

PROFESSIONAL

The professional facial boasts an innovative peel-off oily mask to be mixed with the use of a shaker for an "express", fresh facial. It is immediately refreshing, soothing and calming, without the need of a long massage to avoid any excessive stimulation.

FACE FLANNEL

The pair of face flannels ensure the removal of the cleanser and residues of the mask with delicate movements. One side of the flannel is fluffy biological cotton and the other side is in soft terry cloth cotton. The ideal accessory for skins which are sensitive, sensitized and prone to redness.

COMPOSITION: 100% organically certified cotton GOTS (Globally Organic Textile Standards), cotton from controlled organic cultivations which do not use pesticides, composts or whitening agents. Can be machine washed at 40°.

INTEGRATED APPROACH



REMEDY proposes an integrated approach which combines the use of home care products and professional treatments, with nutritional and lifestyle advice to combat chronic inflammation and help sensitive and sensitized skins get back to a healthy state, becoming more resilient against internal and external aggressors.

BEAUTY ROUTINE

	CLEANSE		TREAT	
DAILY ROUTINE		REMEDY CREAM TO OIL	神神	REMEDY SERUM In hot, humid climates
		REMEDY TONER	REMEDY SERUM + REMEDY CREAM In mild and cold climates	
			100 100 100 100 100 100 100 100 100 100	REMEDY SERUM + REMEDY DEFENSE CREAM In cold climates, for very dry, dehydrated skins
INTENSIVE ROUTINE	***	REMEDY TONER Anytime,when needed	1 m (m)	SERUM Anytime, when needed

LIFESTYLE TIPS

To contrast skin sensitivity, it is strongly recommended to integrate cosmetics and treatments with specific habits which can reduce inflammation and reinforce the skin's natural defense.

BACK TO BASIC over-complicated skin care routines can be too aggressive for sensitive skin. Keep it simple with just specific soothing and replenishing products.

SAY NO TO SCRUBS AND DETERGENTS watch out for foaming cleansers, made of surfactants or products with alcohol and astringents, as they can strip the skin of its natural oils, leaving the barrier dry and susceptible to irritations.

AVOID TEMPERATURE SHOCK it can damage the external skin structure, causing widespread redness and irritation. Therefore, avoid extremely dry and hot closed environments, and be careful with freezing temperatures.

WEAR SUNSCREEN sun radiation is one of the triggers of inflammation. UV rays cause an increase in body temperature and an internal inflammatory state. Every day, protecting the skin barrier with a suitable SPF is fundamental.

Food too can cause internal pro-inflammation, which renders the skin more sensitive. It is therefore important to recognize pro-inflammation foods and choose those that instead promote an anti-inflammatory action.

OMEGA 3 FOODS Salmon, cold water fish (possibly not farmed), flaxseeds and walnuts are rich in omega 3s, helping to contrast inflammation and keep the skin barrier healthy.

PREBIOTICS Foods rich in fibre provide a high concentration of prebiotics that help keep the immune system active, and thus protect the skin from aggressions. Leek, onion, oat and apple are particularly rich in such substances.

SUPPLEMENT YOUR DIET Ceramides and Hyaluronic Acid supplements are highly recommended to maintain the optimal skin hydration level and protect the barrier function.

ALCOHOL

It should be avoided since it causes a localized vasodilation on the skin.

CREAM TO OIL ultra gentle cleanser



pH 5.4 - 6.2

PACKAGING tube **SIZE** 150 ml

PRODUCT

Innovative texture which transforms from a cream into an oil, for cleansing which has exceptional affinity for the skin. Recommended for skins which are sensitive, sensitized and prone to redness. SCIENCE-BA-SED CONSCIOUS FORMULASTM without silicones and with 97% natural-origin ingredients.

CHARACTERISTICS

The product cleanses with affinity to the skin's lipidic components, without the use of surfactants which can weaken the skin barrier. The texture transforms during its use, following the correct application of the product. The initial phase, which is creamy and easily massaged, mechanically removes the impurities. The oily phase, which completes the cleansing, leaves the skin soft and velvety.

STRENGTHS

FRAGRANCE-FREE NO SURFACTANTS, NO SLES DERMAL AFFINITY CLEANSING TRANSFORMING TEXTURE WITHOUT SILICONES for "real active beauty"

HOW IT WORKS

MARULA OIL Extract of the kernel of the Sclerocarya Birrea plant, with its origins in southern Africa, also known as "the elephants' tree" as the branches, leaves and fruits are their preferred food. The fruit, oblong in shape and about the size of a plum, holds and protects a large nut with seeds rich in oils. The oil, rich in omega 9, tocopherols and phytosterols, fortifies the skin and preserves the barrier thanks to its excellent emollient and protective properties.

HOW TO USE

The product is very concentrated and therefore only a small amount is required. Apply directly to dry skin and massage with circular movements to favor the transformation phase. Remove with warm water, avoiding contact with the eyes.

RECOMMENDED

For skins which are sensitive, sensitized and prone to redness. Ideal also for dry, dehydrated skins and harsh climates.



REMEDY TONER



ESSENTIAL PEELING





REMEDY CREAM



REMEDY DEFENSE CREAM

TONER soothing refreshing toner



pH 5 - 6

PACKAGING bottle with spray pump 200 ml

PRODUCT

Spray toner with a soothing and fortifying action, recommended for skins which are sensitive, sensitized and prone to redness. SCIEN-CE-BASED CONSCIOUS FORMULASTM without silicones and with 98% natural-origin ingredients.

CHARACTERISTICS

Easy and enjoyable to use, with just a simple press you receive a spritz of minute particles which provide an immediate sensation of relief.

STRENGTHS

FRAGRANCE-FREE

ALCOHOL-FREE

SPRAY IS IDEAL FOR REPEATED APPLICATIONS THROUGHOUT THE DAY

WITHOUT SILICONES for "real active beauty"

HOW IT WORKS

MARVEL OF PERU The extract of this plant which originates in Peru, also known as the Marvel of Peru and "the four o'clock flower", has a soothing action, thanks to its anti-inflammatory properties which are essential for restoring comfort and equilibrium to sensitive skins. It acts with a double mechanism: calms inflammation, reducing the reactivity of the neuro-inflammatory receptors and therefore protecting the skin; and stimulates the synthesis of ceramides, essential elements of the skin barrier.

NATURAL-ORIGIN PREBIOTIC Alpha-Glucan Oligosaccharide is a prebiotic derived from natural sugars and has a defense action. A new and effective approach to the protection of sensitive skins. The oligosaccharide, working as a prebiotic, protects the integrity of the skin's natural flora, thereby reinforcing the microorganisms which cohabit the surface of the skin. Through this mechanism, the skin barrier's capacity is reinforced to resist the attack of harmful microorganisms, which are responsible for alterations in the skin, making it more sensitive.

HOW TO USE

Spray the product directly onto face and neck, or on to cotton pads, after cleansing and during the day as required. Leave to evaporate naturally. Do not spray directly into the eyes.

RECOMMENDED

For skins which are sensitive, sensitized and prone to redness. Ideal during sun exposure or during the day in closed environments subject to central heating and air conditioning, to provide relief, rehydrate and protect the skin.



REMEDY CREAM TO OIL



ESSENTIAL PEELING



SERUM



REMEDY CREAM



SERUM soothing fortifying serum



pH 4.9 - 5.9

PACKAGING airless bottle with pump 30 ml

PRODUCT

Intensive serum with soothing, fortifying actions indicated for skins which are sensitive, sensitized and subject to redness whether it be localized or diffused. Light and not occlusive, on its own or combined with a cream, provides immediate comfort to the skin. SCIENCE-BASED CONSCIOUS FORMULASTM without silicones and with 93% natural-origin ingredients.

CHARACTERISTICS

An anti-redness serum which acts on endogenous sensitivity, related to stress, and exogenous sensitivity, due to environmental and lifestyle factors. A light emulsion, delicately fresh and quickly absorbed, renders this product ideal used on its own in hot climates, to protect vessels which can be stressed by the sun and high temperatures, or to be used as an intensive treatment during the winter period or for very dry skins, to reinforce the skin's complete defense.

STRENGTHS

FRAGRANCE-FREE

LIGHT TEXTURE AND QUICKLY ABSORBED ANTI-REDNESS AND CALMING ACTION WITHOUT SILICONES for "real active beauty"

HOW IT WORKS

MARVEL OF PERU The extract of this plant which originates in Peru, also known as the Marvel of Peru and "the four o'clock flower", has a soothing action, thanks to its anti-inflammatory properties which are essential for restoring comfort and equilibrium to sensitive skins. It acts with a double mechanism: calms inflammation, reducing the reactivity of the neuro-inflammatory receptors and therefore protecting the skin; and stimulates the synthesis of ceramides, essential elements of the skin barrier. MEXICAN HYSSOP A Mexican medicinal plant traditionally used to calm the symptoms caused by shock, and as a cosmetic extract has a soothing and anti-redness action. A remedy which contrasts the frenetic rhythms of modern life, responsible for stress which promotes vasodilation, itching and reduces the integrity of the skin barrier. The high content of flavonoids protects against the harmful effects of stress on the skin.

MARULA OIL Extract of the kernel of the Sclerocarya Birrea plant, with its origins in southern Africa, also known as "the elephants' tree" as the branches, leaves and fruits are their preferred food. The oil, rich in omega 9, tocopherols and phytosterols, fortifies the skin and preserves the barrier thanks to its excellent emollient and protective properties.

NATURAL-ORIGIN PREBIOTIC Alpha-Glucan Oligosaccharide is a prebiotic derived from natural sugars and has a defense action. A new and effective approach to the protection of sensitive skins. The oligosaccharide, working as a prebiotic, protects the integrity of the skin's natural flora, thereby reinforcing the microorganisms which cohabit the surface of the skin.

HOW TO USE

Apply directly to dry skin morning and evening. For a more intensive action, for depleted skins, harsh and windy climates, it is suggested to follow with an application of the Remedy Cream or Defense Cream. RECOMMENDED

For skins which are sensitive, sensitized and prone to redness. Ideal when skin appears visibly red, either locally or diffused. Suggested after sun exposure.

COMPLEMENTARY PRODUCTS



CREAM TO OIL



REMEDY TONER



ESSENTIAL. PEELING



REMEDY

CREAM



REMEDY DEFENSE CREAM

CREAM soothing hydrating cream

[comfort zone] REMEDY CREAM soothing hydrating ceam crene apsisante hydratante crena lenitiva idintante

pH 5.0 - 6-0

PACKAGING airless tube with pump SIZE 60 ml

PRODUCT

Pleasurable light, soothing, hydrating cream which is not oily. Without occluding the skin, it reinforces the skin's defense, providing a sensation of comfort and protection. SCIENCE-BASED CONSCIOUS FOR-MULASTM without silicones and with 92% natural-origin ingredients.

CHARACTERISTICS

The emulsion hydrates and protects the barrier, through a double defense mechanism which takes care of the skin's flora and the compactness of the epidermis. The neuro-cosmetic action contributes in giving an immediate sensation of comfort, particularly appreciated by fragile and reactive skins.

STRENGTHS

FRAGRANCE-FREE NON-OILY, NON-OCCLUSIVE TEXTURE SOOTHING, PROTECTIVE AND HYDRATING ACTION WITHOUT SILICONES for "real active beauty"

HOW IT WORKS

MARVEL OF PERU The extract of this plant which originates in Peru, also known as the Marvel of Peru and "the four o'clock flower", has a soothing action, thanks to its anti-inflammatory properties which are essential for restoring comfort and equilibrium to sensitive skins. It acts with a double mechanism: calms inflammation, reducing the reactivity of the neuro-inflammatory receptors and therefore protecting the skin; and stimulates the synthesis of ceramides, essential elements of the skin barrier.

MARULA OIL Extract of the kernel of the Sclerocarya Birrea plant, with its origins in southern Africa, also known as "the elephants' tree" as the branches, leaves and fruits are their preferred food. The oil, rich in omega 9, tocopherols and phytosterols, fortifies the skin and preserves the barrier thanks to its excellent emollient and protective properties.

NATURAL-ORIGIN PREBIOTIC Alpha-Glucan Oligosaccharide is a prebiotic derived from natural sugars and has a defense action. A new and effective approach to the protection of sensitive skins. The oligosaccharide, working as a prebiotic, protects the integrity of the skin's natural flora, thereby reinforcing the microorganisms which cohabit the surface of the skin.

HOW TO USE

Apply daily, morning and evening, to clean skin on its own or after the serum. Massage delicately until completely absorbed.

RECOMMENDED

For skins which are sensitive, sensitized and prone to redness.



REMEDY CREAM TO OIL



REMEDY TONER



ESSENTIAL PEELING



REMEDY SERUM

DEFENSE CREAM soothing nourishing cream



pH 5.0 - 6.0

PACK AGING jar SIZE 60 ml

PRODUCT

Nourishing soothing cream with barrier-effect texture particularly recommended for sensitive skins which are very dry and dehydrated, and for harsh climates. SCIENCE-BASED CONSCIOUS FORMULASTM without silicones and with 92% natural-origin ingredients.

CHARACTERISTICS

Protection and nourishment for a healthy strong skin barrier through a double mechanism of defense, which takes care of the skin's flora and the compactness of the epidermis. The neuro-cosmetic action contributes in giving an immediate sensation of comfort, especially appreciated by fragile and reactive skins.

STRENGTHS

FRAGRANCE-FREE BARRIER TEXTURE SOOTHING, PROTECTIVE, NOURISHING ACTIONS WITHOUT SILICONES for "real active beauty"

HOW IT WORKS

MARVEL OF PERU The extract of this plant which originates in Peru, also known as the Marvel of Peru and "the four o'clock flower", has a soothing action, thanks to its anti-inflammatory properties which are essential for restoring comfort and equilibrium to sensitive skins. It acts with a double mechanism: calms inflammation, reducing the reactivity of the neuro-inflammatory receptors and therefore protecting the skin; and stimulates the synthesis of ceramides, essential elements of the skin barrier.

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HOW TO USE

Apply daily, morning and evening, to clean skin and after the serum. Massage delicately until completely absorbed.

RECOMMENDED

For sensitive and sensitized skins and those prone to redness. Ideal for very dry, dehydrated skins and for harsh cold climates.



REMEDY CREAM TO OIL



REMEDY TONER



ESSENTIAL PEELING



REMEDY SERUM

REMEDY **PROFESSIONAL**

CREAM TO OIL ultra gentle cleanser



pH 5.4 - 6.2

PACKAGING tube SIZE 400 ml

PRODUCT

Innovative texture which transforms from a cream into an oil, for cleansing which has exceptional affinity for the skin. Recommended for skins which are sensitive, sensitized and prone to redness. SCIENCE-BA-SED CONSCIOUS FORMULASTM without silicones and with 97% natural-origin ingredients.

CHARACTERISTICS

The product cleanses with affinity to the skin's lipidic components, without the use of surfactants which can weaken the skin barrier. The texture transforms during its use, following the correct application of the product. The initial phase, which is creamy and easily massaged, mechanically removes the impurities. The oily phase, which completes the cleansing, leaves the skin soft and velvety.

STRENGTHS

FRAGRANCE-FREE NO SURFACTANTS, NO SLES DERMAL AFFINITY CLEANSING TRANSFORMING TEXTURE WITHOUT SILICONES for "real active beauty"

HOW IT WORKS

MARULA OIL Extract of the kernel of the Sclerocarya Birrea plant, with its origins in southern Africa, also known as "the elephants' tree" as the branches, leaves and fruits are their preferred food. The fruit, oblong in shape and about the size of a plum, holds and protects a large nut with seeds rich in oils. The oil, rich in omega 9, tocopherols and phytosterols, fortifies the skin and preserves the barrier thanks to its excellent emollient and protective properties.

HOW TO USE

The product is very concentrated and therefore only a small amount is required. Apply directly to dry skin and massage with circular movements to favor the transformation phase. Remove with the use of the warm, damp face flannels, avoiding contact with the eyes.

RECOMMENDED

During professional treatments for the cleansing step for skins which are sensitive, sensitized and prone to redness. Ideal also for dry, dehydrated skins and harsh climates.



REMEDY TONER



ESSENTIAL. PEELING



REMEDY



SERUM **CREAM**

10

REMEDY PROFESSIONAL

TONER soothing refreshing toner



pH5-6

PACK AGING bottle SIZE 500 ml

PRODUCT

Spray toner with a soothing and fortifying action, recommended for skins which are sensitive, sensitized and prone to redness. SCIENCE-BASED CONSCIOUS FORMULASTM without silicones and with 98% natural-origin ingredients.

CHARACTERISTICS

Easy and enjoyable to use, with just a simple press you receive a spritz of minute particles which bestow an immediate sensation of relief.

STRENGTHS

FRAGRANCE-FREE

ALCOHOL-FREE

IDEAL SPRAY FOR REPEATED APPLICATIONS DURING THE TREATMENT

WITHOUT SILICONES for "real active beauty"

HOW IT WORKS

MARVEL OF PERU The extract of this plant which originates in Peru, also known as the Marvel of Peru and "the four o'clock flower", has a soothing action, thanks to its anti-inflammatory properties which are essential for restoring comfort and equilibrium to sensitive skins. It acts with a double mechanism: calms inflammation, reducing the reactivity of the neuro-inflammatory receptors and therefore protecting the skin; and stimulates the synthesis of ceramides, essential elements of the skin barrier.

NATURAL-ORIGIN PREBIOTIC Alpha-Glucan Oligosaccharide is a prebiotic derived from natural sugars and has a defense action. A new and effective approach to the protection of sensitive skins. The oligosaccharide, working as a prebiotic, protects the integrity of the skin's natural flora, thereby reinforcing the microorganisms which cohabit the surface of the skin. Through this mechanism, the skin barrier's capacity is reinforced to resist the attack of harmful microorganisms, which are responsible for alterations in the skin, making it more sensitive.

HOW TO USE

Shield the guest's eyes with your hand whilst spraying the product onto the face and neck. The product can also be used with cotton pads. Leave to evaporate naturally.

RECOMMENDED

For sensitive, sensitized and skins prone to redness during professional treatments.



REMEDY CREAM TO OIL



ESSENTIAL PEELING



REMEDY SERUM



REMEDY CREAM

REMEDY PROFESSIONAL

PEEL-OFF MASK intensive soothing oil-based mask



pH 5.8 - 7.0

PACKAGING single-use sachets SIZE 40 g

PRODUCT

Innovative super-soothing biphasic mask, ready in just a few seconds thanks to the use of the shaker. The emulsion which is created is soft, fresh and very easy to apply to the face. Ideal for calming and protecting skins which are sensitive, sensitized and those prone to redness. SCIENCE-BASED CONSCIOUS FORMULASTM without silicones and with 91% natural-origin ingredients.

CHARACTERISTICS

The mask with its characteristics of freshness, easy application and removal, is the ideal product to calm and strengthen even the most sensitive skins. In a few minutes the product can be easily applied to the face, creating the sensation of a second skin. During the processing time the high content of oils and hyaluronic acid is delivered to the tissues to reinforce the skin barrier. When ready, the mask is easily removed without the need for a face towel or water, which could irritate the skin.

STRENGTHS

FRAGRANCE-FREE INNOVATIVE SECOND SKIN TEXTURE WITHOUT SILICONES for "real active beauty"

HOW IT WORKS

MARULA OIL Extract of the kernel of the Sclerocarya Birrea plant, with its origins in southern Africa, also known as "the elephants' tree" as the branches, leaves and fruits are their preferred food. The fruit, oblong in shape and about the size of a plum, holds and protects a large nut with seeds rich in oils. The oil, rich in omega 9, tocopherols and phytosterols, fortifies the skin and preserves the barrier thanks to its excellent emollient and protective properties.

MACRO HYALURONIC ACID Strongly hydrating hygroscopic molecule which has the capacity to retain 1000 times its own weight in water. Quenches the skin and maintains elasticity and softness.

HOW TO USE

Place the contents of one sachet into the shaker, add 100ml of natural mineral water and shake vigorously for approximately 10 seconds. Apply the mask following the indications on the technical treatment sheet. Avoid contact with the eyes.

RECOMMENDED

During professional treatments for sensitive, sensitized and skins prone to redness as well as those which are very dehydrated, and for harsh, cold climates.



REMEDY CREAM TO OIL



REMEDY TONER



ESSENTIAL PEELING



REMEDY SERUM



REMEDY CREAM

REMEDY PROFESSIONAL

SERUM soothing fortifying serum



pH 4.9 - 5.9

PACKAGING tube SIZE 150 ml

PRODUCT

Intensive serum with soothing, fortifying actions indicated for skins which are sensitive, sensitized and subject to redness whether it be localized or diffused. Light and not occlusive, on its own or combined with a cream, provides immediate comfort to the skin. SCIENCE-BASED CONSCIOUS FORMULASTM without silicones and with 93% natural-origin ingredients.

CHARACTERISTICS

An anti-redness serum which acts on endogenous sensitivity, related to stress, and exogenous sensitivity, due to environmental and lifestyle factors. A light emulsion, delicately fresh and quickly absorbed, renders this product ideal to be used on its own in hot climates, to protect vessels which can be stressed by the sun and high temperatures, or can be used as an intensive treatment during the winter period or for very dry skins, to reinforce the skin's complete defense.

STRENGTHS

FRAGRANCE-FREE LIGHT AND QUICKLY ABSORBING TEXTURE ANTI-REDNESS AND CALMING WITHOUT SILICONES for "real active beauty"

HOW IT WORKS

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MEXICAN HYSSOP A Mexican medicinal plant traditionally used to calm the symptoms caused by shock, and as a cosmetic extract has a soothing and anti-redness action. A remedy which contrasts the frenetic rhythms of modern life, responsible for stress which promotes vasodilation, itching and reduces the integrity of the skin barrier. The high content of flavonoids protects against the harmful effects of stress on the skin.

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HOW TO USE

Apply a thin layer of product, massage delicately to favor correct absorption.

RECOMMENDED

During professional treatments for sensitive, sensitized and skins prone to redness. Ideal in the presence of redness whether it be localized or diffused. Suggested after sun exposure.



REMEDY CREAM TO OIL



REMEDY TONER



ESSENTIAL PEELING



REMEDY CREAM

REMEDY **PROFESSIONAL**

CREAM soothing hydrating cream



pH 5 - 6

PACKAGING tube 250 ml

PRODUCT

Pleasurable light, soothing, hydrating cream which is not oily. Without occluding the skin, it reinforces the skin's defense, providing a sensation of comfort and protection. SCIENCE-BASED CONSCIOUS FOR-MULASTM without silicones and with 92% natural-origin ingredients.

The emulsion hydrates and protects the barrier, through a double defense mechanism which takes care of the skin's flora and the compactness of the epidermis. The neuro-cosmetic action contributes in giving an immediate sensation of comfort, particularly appreciated by fragile and reactive skins.

STRENGTHS

FRAGRANCE-FREE NON-OILY AND NON-OCCLUSIVE TEXTURE SOOTHING, PROTECTIVE AND HYDRATING TEXTURE WITHOUT SILICONES for "real active beauty"

HOW IT WORKS

MARVEL OF PERU The extract of this plant which originates in Peru, also known as the Marvel of Peru and "the four o'clock flower", has a soothing action, thanks to its anti-inflammatory properties which are essential for restoring comfort and equilibrium to sensitive skins. It acts with a double mechanism: calms inflammation, reducing the reactivity of the neuro-inflammatory receptors and therefore protecting the skin; and stimulates the synthesis of ceramides, essential elements of the

MARULA OIL Extract of the kernel of the Sclerocarya Birrea plant, with its origins in southern Africa, also known as "the elephants' tree" as the branches, leaves and fruits are their preferred food. The oil, rich in omega 9, tocopherols and phytosterols, fortifies the skin and preserves the barrier thanks to its excellent emollient and protective properties. NATURAL-ORIGIN PREBIOTIC Alpha-Glucan Oligosaccharide is a prebiotic derived from natural sugars and has a defense action. A new and effective approach to the protection of sensitive skins. The oligosaccharide, working as a prebiotic, protects the integrity of the skin's natural flora, thereby reinforcing the microorganisms which cohabit the surface of the skin.

HOW TO USE

Apply as the final touch of the professional treatment. Massage delicately until completely absorbed.

RECOMMENDED

During professional treatments for skins which are sensitive, sensitized and prone to redness.



REMEDY CREAM TO OIL



REMEDY TONER



ESSENTIAL.



PEELING

REMEDY SERUM

REMEDY SOOTHING

TREATMENT PURPOSE

Renewing, strengthening and soothing treatment, fragrance-free, recommended for skins which are sensitive, fragile and prone to redness. Smooths and restores the protective skin barrier through a delicate dermal-affinity action.

RECOMMENDED

For skins which are sensitive, fragile, sensitized and prone to redness. Ideal after sun exposure.

BENEFITS

Renews and smooths the skin. Soothes redness and irritations. Nourishes and fortifies the skin barrier.

DURATION

50 minutes

PROFESSIONAL PRODUCTS

REMEDY CREAM TO OIL REMEDY TONER ESSENTIAL PEELING REMEDY PEEL-OFF MASK REMEDY SERUM REMEDY CREAM

[comfort zone] face flannel, face bowl, face brush, shaker and spatula

TREATMENT STEPS

WELCOME

1. Start the treatment with the TRANQUILLITYTM WELCOME RITUAL.

SKIN PREPARATION AND ANALYSIS

- 2. Massage a small amount of REMEDY CREAM TO OIL into the skin with circular movements, which ensures the transformation of cream to oil. Remove with the specific face flannel, soaked in water.
- 3. Spray REMEDY TONER directly over the face, creating a light shower effect for a soothing action.
- 4. Apply an even layer of ESSENTIAL PEELING and leave to process for 10 minutes. During this time proceed with scalp massage using appropriate techniques. Remove with the specific face flannel, previously soaked in water.

TREATMENT

5. Prepare the REMEDY PEEL-OFF MASK. Open the shaker, place the contents of one sachet into the shaker and add 100ml of natural mineral water. Close the shaker and shake vigorously for approximately 10 seconds.

If desired, cover the hair and eyes and then apply the mask with a spatula, starting from the bigger areas (forehead, cheeks, chin) and then complete the entire face.

Leave to process for 15 minutes. During this time proceed with DETOX TOUCH MASSAGE to décolleté, neck and arms.

Remove the mask by lifting it off and then remove any traces of mask with cotton pads imbued with the REMEDY TONER.

FINAL TOUCH

6. Apply a thin layer of REMEDY SERUM and massage delicately to favor absorption.
7. Conclude the treatment with an application of REMEDY CREAM.

CONCLUSION AND PRESCRIPTION

Offer a cup of Matcha tea or rejuvenating juice, along with the PRESCRIPTION CARD with indicated products to prolong the benefits of the treatment at home.

REMEDY AT A GLANCE - HOME CARE

MARVEL OF PERU AND MEXICAN HYSSOP soothes and calms irritations, reduces redness and vasodilation.

MARULA OIL rich in omega 9, tocopherols and phytosterols, protects the skin barrier.

NATURAL-ORIGIN PREBIOTIC protects the integrity of the skin's flora. Strengthens the skin barrier.

	PRODUCT	DESCRIPTION	INGREDIENTS & ACTIONS	RESULTS	SELLINGTIPS	LINK PRODUCTS
NOURISHING CLEANSING EVERY DAY	REMEDY CREAM TO OIL pH 5.4-6.2 150 ml	cleanser which transforms from cream to oil especially recommended for sensitive, sensitized and redness-prone skins the initial creamy phase removes impurities and the oil phase leaves the skin velvety and soft SCIENCE-BASED CONSCIOUS FORMULASTM without fragrance and SLES 97% natural-origin ingredients	MARULA OIL rich in omega 9, tocopherols and phytosterols for an emollient and protective action	delicately cleansed and nourished skin	no surfactants fragrance-free alcohol-free ideal for dry, depleted skins	REMEDY TONER ESSENTIAL PEELING REMEDY SERUM REMEDY CREAM REMEDY DEFENSE CREAM
SOOTHING EVERY DAY	REMEDY TONER pH 5-6 200 ml	spray tonic with soothing and fortifying action gives immediate freshness and hydration SCIENCE-BASED CONSCIOUS FORMULAS™ without fragrance 98% natural-origin ingredients	NATURAL-ORIGIN PREBIOTIC reinforces the skin barrier against microorganisms MARVEL OF PERU extract with soothing action, reducing the sensitivity of the neuro-inflammatory receptors and protecting the skin by increasing the synthesis of ceramides	immediately soothes thanks to the spray of fine soothing particles	suitable for repeated applications during the day fragrance-free alcohol-free can also be applied to cotton pads and used as relieving eye treatment	REMEDY CREAM TO OIL ESSENTIAL PEELING REMEDY SERUM REMEDY CREAM REMEDY DEFENSE CREAM
SOOTHING EVERY DAY	REMEDY SERUM pH 4.9-5.9 30 ml	soothing and fortifying serum light and not occlusive, to be used on its own or combined with a cream SCIENCE-BASED CONSCIOUS FORMULAS™ without fragrance 93% natural-origin ingredients	MARVEL OF PERU extract with soothing action, reducing the sensitivity of the neuroinflammatory receptors and protecting the skin by increasing the synthesis of ceramides MEXICAN HYSSOP high content of flavonoids for anti-inflammatory, soothing and anti-redness action NATURAL-ORIGIN PREBIOTIC reinforces the skin barrier against microorganisms MARULA OIL rich in omega 9, tocopherols and phytosterols for an emollient and protective action	light emulsion which soothes and refreshes sensitive and sensitized skins can be used intensively during the winter or on its own in hot climates	recommended after sun exposure fragrance-free	REMEDY CREAM TO OIL REMEDY TONER ESSENTIAL PEELING REMEDY CREAM REMEDY DEFENSE CREAM
FORTIFYING EVERY DAY	REMEDY CREAM pH 5-6 60 ml	soothing, hydrating cream which reinforces the skin defense SCIENCE-BASED CONSCIOUS FORMULAS™ without fragrance 92% natural-origin ingredients	MARVEL OF PERU extract with soothing action, reducing the sensitivity of the neuro-inflammatory receptors and protecting the skin by increasing the synthesis of ceramides MARULA OIL rich in omega 9, tocopherols and phytosterols for an emollient and protective action NATURAL-ORIGIN PREBIOTIC reinforces the skin barrier against microorganisms	hydrates and protects the skin barrier and gives an immediate sensation of comfort thanks to the neuro- cosmetic action	light hydrating texture especially suited to hot, humid climates fragrance-free	REMEDY CREAM TO OIL REMEDY TONER ESSENTIAL PEELING REMEDY SERUM
FORTIFYING EVERY DAY	REMEDY DEFENSE CREAM pH 5-6 60 ml	soothing nourishing cream with barrier effect, indicated for very dry and dehydrated sensitive skins SCIENCE-BASED CONSCIOUS FORMULAS™ without fragrance 92% natural-origin ingredients	MARVEL OF PERU extract with soothing action, reducing the sensitivity of the neuro-inflammatory receptors and protecting the skin by increasing the synthesis of ceramides MARULA OIL rich in omega 9, tocopherols and phytosterols for an emollient and protective action NATURAL-ORIGIN PREBIOTIC reinforces the skin barrier against microorganisms	protection and nourishment for the skin barrier, sensation of relief thanks to the neuro-cosmetic action	rich texture especially suited to harsh, cold climates fragrance-free	REMEDY CREAM TO OIL ESSENTIAL PEELING REMEDY TONER REMEDY SERUM

AT A GLANCE - PROFESSIONAL

MARVEL OF PERU AND MEXICAN HYSSOP soothes and calms irritations, reduces redness and vasodilation.

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PRODUCTS	DESCRIPTION	INGREDIENTS & ACTIONS	RESULTS	SELLING TIPS
REMEDY CREAM TO OIL pH 5.4-6.2 400 ml	cleanser which transforms from cream to oil especially recommended for sensitive, sensitized and redness-prone skins the initial creamy phase removes impurities and the oil phase leaves the skin velvety and soft SCIENCE-BASED CONSCIOUS FORMULAS™ without fragrance and SLES 97% natural-origin ingredients	MARULA OIL rich in omega 9, tocopherols and phytosterols for an emollient and protective action	delicately cleansed and nourished skin	to be usesd during professional treatments for delicate cleansing fragrance-free
REMEDY TONER pH 5-6 500 ml	spray tonic with soothing and fortifying action; gives immediate freshness and hydration SCIENCE-BASED CONSCIOUS FORMULAS™ 98% natural-origin ingredients without fragrance	NATURAL-ORIGIN PREBIOTIC reinforces the skin barrier against microorganisms MARVEL OF PERU extract with soothing action, reducing the sensitivity of the neuro-inflammatory receptors and protecting the skin by increasing the synthesis of ceramides	immediately soothes thanks to the spray of fine soothing particles	suitable for all treatments as a refreshing, soothing remedy fragrance-free
REMEDY PEEL- OFF MASK pH 5.8-7.0 single-use sachets 40 gr	biphasic mask with soothing action, ideal to reduce redness and to protect sensive skins and those prone to redness SCIENCE-BASED CONSCIOUS FORMULAS™ without fragrance 92% natural-origin ingredients	MARULA OIL rich in omega 9, tocopherols and phytosterols for an emollient and protective action MACRO HYALURONIC ACID powerful hydrating action, reinforces the skin barrier and maintains skin's elasticity and softness	profound hydrating, soothing and plumping action	during professional treatments for skins which are sensitive, sensitized, prone to redness and dehydrated ideal in cold, harsh climates perfect after sun exposure and sun burn fragrance-free
REMEDY SERUM pH 4.9-5.9 150 ml	soothing and fortifying serum light and not occlusive, to be used on its own or combined with a cream SCIENCE-BASED CONSCIOUS FORMULAS™ without fragrance 93% natural-origin ingredients	MEXICAN HYSSOP high content of flavonoids for anti-inflammatory, soothing and anti-redness action MARVEL OF PERU extract with soothing action, reducing the sensitivity of the neuro-inflammatory receptors and protecting the skin by increasing the synthesis of ceramides NATURAL-ORIGIN PREBIOTIC reinforces the skin barrier against microorganisms MARULA OIL rich in omega 9, tocopherols and phytosterols for an emollient and protective action	light emulsion which soothes and refreshes sensitive and sensitized skins can be used intensively during the winter or on its own in hot climates	to be used during professional treatments for redness and irritations fragrance-free
REMEDY CREAM pH 5-6 250 ml	soothing, hydrating cream which reinforces the skin defense SCIENCE-BASED CONSCIOUS FORMULAS™ without fragrance 91% natural-origin ingredients	MARVEL OF PERU extract with soothing action, reducing the sensitivity of the neuro-inflammatory receptors and protecting the skin by increasing the synthesis of ceramides MARULA OIL rich in omega 9, tocopherols and phytosterols for an emollient and protective action NATURAL-ORIGIN PREBIOTIC reinforces the skin barrier against microorganisms	hydrates and protects the skin barrier and gives an immediate sensation of comfort thanks to the neuro-cosmetic action	to be used during professional treatments for sensitive, sensitized and redness-prone skins fragrance-free

REMEDY AT A GLANCE - THE TREATMENT

MARVEL OF PERU AND MEXICAN HYSSOP soothes and calms irritations, reduces redness and vasodilation.

MARULA OIL rich in omega 9, tocopherols and phytosterols, protects the skin barrier.

NATURAL-ORIGIN PREBIOTIC protects the integrity of the skin's flora. Strengthens the skin barrier.

NAME	AIM	INGREDIENTS & RESULTS	SELLING TIPS	NOTES
SOOTHING REMEDY 50 min.	Calms irritations, restores nourishment and reinforces the skin barrier.	The skin is profoundly nourished, redness is reduced and the skin retrieves a uniform color.	Fragrance-free and ideal for all skins including during pregnancy and can be combined with more active facial treatments. The perfect S.O.S treatment for sunburn or reactive skin.	Unisex treatment and good for young, irritated skins. Ideal within programs of intensive facials.

GLOSSARY

ALLERGENS

Natural or synthetic substances which provoke allergic reaction.

HYDROLIPIDIC FILM

The layer which covers the entire skin, also known as the acid mantle, is produced as a result of the sebaceous gland activity, perspiration and transepidermal water loss.

INFLAMMATION CHRONIC Persistent state of inflammation.

INFLAMMATION NEUROGENIC

Inflammation triggered by irritating chemical substances which connect to the chemical receptors of the sensorial mucous fibers, leading to the secretion of P substances (inflammatory substances) and other mediators.

MAGNOLIA OFFICINALIS BARK EXTRACT Natural derivative from the Magnolia tree with antibacterial properties and makes up part of the preservative system.

MARULA OIL

Extract of the kernel of the Sclerocarya Birrea plant, native to southern Africa and also known as the "elephant's tree" as it provides a major source of food for them. The fruit, oblong in shape and about the size of a plum, holds and protects the large nut with seeds rich in oil. The oil is rich in omega 9, tocopherols and phytosterols and strengthens the skin and preserves the barrier.

MARVEL OF PERU

The extract of this plant, native to Peru, also known as "the four o'clock flower", has a soothing action, primarily calming inflammation whilst also stimulating the synthesis of ceramides to reinforce the skin barrier.

MEXICAN HYSSOP

A Mexican medicinal plant traditionally used to calm the symptoms caused by shock and as a cosmetic extract has a soothing and anti-redness action. A remedy which contrasts the frenetic rhythms of modern life, responsible for stress which leads to vasodilation, itching and compromised skin barrier.

MICROBIOTA

The ecological community of microorganisms which literally share our skin and body space. Contributes to the health of the skin.

OLIGOSACCHARIDE

Oligosaccharides, a fermented ingredient with potent prebiotic action which restores equilibrium to the skin's microflora, stimulating the skin's defense system.

PREBIOTIC

Substances, typically non-digestible, that induce the growth or activity of microorganisms that positively influence the health of the skin or body.

SODIUM ANISATE

Antimicrobial complex.

SODIUM LEVULINATE

Antimicrobial complex.

SORBITAN OLIVATE

Natural-origin emulsifier from olives.

TOCOPHEROLS

A form of Vitamin E with powerful antioxidant properties.

TRANSEPIDERMAL WATER LOSS (TEWL)

The constant yet unperceivable evaporation of water from the organism which regulates the body's temperature.

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